



## REFUND AND EXCHANGE POLICY

Version 3.0 – March 2020

### **Refund and Exchange Policy**

Customer Satisfaction is extremely important to Payar, its Affiliates or Business Partners and toodle Merchant Partners.

Payar and its Affiliates or local Business Partners are in the business of facilitating a commercial transaction between the consumer and a Merchant Partner through the toodle App.

In case of issues with the Service facilitated through the toodle App please visit the concerned Merchant Partner's dedicated page on our website to learn about the Refund and Exchange Policy applicable.

### **Local Contact Information**

If there are further questions about the Refund and Exchange Policy please contact your local toodle representative; please visit the Affiliate or Business Partner section on our website for contact details.

### **Global Contact Information**

Questions of a global nature should be addressed to:

#### **United Kingdom, Europe and the Americas**

The Directors  
Payar Limited  
4th Floor Imperial House  
8 Kean Street  
London  
United Kingdom  
WC2B 6AS

#### **Middle East, Africa, Asia and Australasia**

The Directors  
Payar Technologies FZ-LLC  
In5 Tech Innovation Center  
Dubai Internet City  
Dubai  
United Arab Emirates  
PO Box 74163

Or by email:  
[user.support@toodleteam.com](mailto:user.support@toodleteam.com)

Registered offices:

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